

Matthew Offord MP
Hendon
London

Miss Jasmin Parsons
62 Marsh Drive
West Hendon NW9 7QF

Letter of Complaint

Wednesday 9th April 2014

Complaint appertaining to the CABINET RESOURCES COMMITTEE (CRC)

Venue of Meeting – Hendon Town Hall, the Boroughs, NW4 4BG

Date of meeting – Wednesday 2nd April 2014

Time of meeting – 8:00pm

Councillor – A

Councillor – A

Councillor – A

Councillor – A

Councillor – A

Councillor – A

Councillor – A

Councillor – A

Agenda Item 11 – Regeneration estates essential major works programme; discounted resident leaseholder charges

And

Agenda Item 12 – West Hendon Regeneration Project

Firstly I submitted approx. 109 questions and information requests.

On the evening of the meeting although I arrived well before 8:00pm I was not allowed up to the committee room until after 8:00 pm.

I eventually gained access at approx. 8:10 pm and proceeded to prepare myself to answer the 20 permitted questions.

At approx. 8:25pm I was given a 76 page document and informed that it was the council's replies to my above mentioned questions and information requests.

At approx. 8:30pm I was requested to address the committee.

I sat down and put my first question to the committee only to be told that I was supposed to be going through the 76 page documentation that I had only just been given.

To my relief the Chair Councillor AA conceded to my request to follow my own documentation as I stated that I had only just been given the 76 page document minutes before being requested to speak and had not had a chance to even glance at it, let alone read it and was unable to reply to it.

During the entire meeting I put every effort into presenting the facts as I knew them to what at best can be referred to as a complete committee of unknowledgeable persons who right from the start had not a clue as to what I was talking about or what actual issues that I was referring to.

I found this not only very disconcerting, but also very worrying as these persons were elected to look after our communities best interest and safe guard our future, Clearly from the responses' I got they were all incapable of doing either.

*This is very worrying for me and the entire **West Hendon Community**.*

Item 11 on the Agenda

As I proceeded to engage the committee with intelligent and informative dialogue I was reciprocated with the complete opposite.

Every time I presented a factual statement it was met with either zombiefeid surprise or scripted rhetoric monologue.

I attempted to present the facts in an honest attempt to allow all the councillors to make a much more informed decision that would at least reassure the **West Hendon Community** that LBB was actually listening to them.

Instead several of the councillors treated me with complete and utter contempt and paid little to no attention to me let alone the facts that were being presented to them.

Councillor Ram played on his electronic rude box and did not put it down until he was instructed several times by the chair to do so and he still took little and no notice of what was being presented.

The Chair councillor AA only enforced his instruction after numerous requests from the audience raised their objections about councillor Ram persistent blatant rude contemptuous behaviour towards me.

Councillor Ram stated that the reason he was playing with his electronic rude box was because "I want to find out who **SHE** is"?

SHE who has a name!

SHE who merely had to be asked!

SHE who was spoken about and not to!

SHE who could spoken about as if ***SHE*** was not present!

SHE who did not matter!

SHE who had no feelings!

Councillor Ram ensured that I was made to feel uncomfortable throughout the meeting with his constant glances that I can only assume were meant to make me uneasy and put me off ever speaking at another public meeting.

Although I did my level best to try and ignore it did affect me presenting a more effective presentation and left me deeply upset at the way councillor Ram felt he in such a disgusting way.

During the entire degrading process the only three councillors asked for clarification or actual questions.

The Chair councillor AA asked for several clarifications from me which I was able to answer and from councillor EE who was not to my knowledge able to clarify much of anything.

Councillor Davey who was not able to clarify much and had very little knowledge of what I was presenting to the committee.

He did however to my knowledge ask some questions all of which I was able to answer. Councillor Davey did on numerous occasions resort to his scripted rhetoric monologue to compensate for his complete lack of knowledge of the facts that I was presenting to the committee and the actual issue that the facts appertained to.

Councillor ram asked two questions

First "*who are you*"?

Second "*who do you represent*"?

These two personal and very rude questions were put to me (**not asked of me but put to me**) in a very rude, intrusive and bombastic manner.

If these particular questions were put to me in the manner that they were to make me feel unwanted and unwelcome they worked.

This was the sum total of councillor Ram input into the discussion apart from his continued rude and dispelling behaviour towards me in a blatant attempt to alienate and humiliate me.

Whatever happened to the welcoming committee?

Item 12 on the Agenda

Due to the fact that I had ended up having to limit all my questions to **item 11**, I as only presented with enough time to make a short statement appertaining to this issue which is just as important to the **West Hendon Community**.

Still shaken and upset from what had just taken place I again attempted to appeal to the committee to take on board the issues, feelings and future wellbeing of the **West Hendon Community** as well as presenting their present situation.

I also attempted to explain the deep upset and horrification that the entire Community was feeling only now just realising that LBB had handed **YORK MEMORIAL PARK** over to Barretts to allow them to build a 29 story and a 26 story tower blocks on it, burying it forever under tons of concrete. The committee were completely zombiefeid to the very real effect

that this blatant disregard to the wishes of the residents on **West Hendon Estate** was having on the **Community** in real terms.

There was only one interjection during my presentation and that was by councillor Ram. His comment was neither factual nor helpful. In fact the way he hovered over the table trying to get as close to me as his short stature would allow grinning as any normal psychopath would.

Councillor Ram made perfectly clear as he sneered his remark at me (Not to me but at me) that it was intended to humiliate and discredit me.

Although I was both upset and angry I managed to stay calm and respectfully replied **to not at councillor Ram**, that he was factually wrong.

I made the **Community of West Hendon** case very clear and precise. Councillor Ram could add nothing, shut up and sat back down.

The Leader of the Conservative Council Councillor Cornelius fared little better he played with his mobile phone until prompted by the Chair to add any comments, none were forthcoming.

Councillor Cornelius made a short speech in which he dismissed just about every issue and fact that I had painstakingly presented to the entire committee using his tired and woefully inadequate sycophant technique.

No other comments were put on the table and the whole committee was left in no doubt that there were legitimate and unjust issues had been raised that clearly needed to be resolved before continuing with item 11 in its present form.

Indeed numerous issues that I raised and were accepted by the committee were agreed to be dealt with and clarifications and resolutions were as I was led understand be resolved before any final decision would be taken.

No sooner had I finished the chair councillor AA with his very next breath asked for the expected obligatory vote which each and every councillor dually gave without a moment's hesitation completely ignoring every single issue and item that had been presented. Most of the councillors should never have been allowed to vote as they were completely clueless and sat in their seats with the blinds firmly down (*turn the light off nobody's home*).

I was left upset, shocked and angry at the way not just me but the whole of the **West Hendon Community** had just been dismissed as though we had no right to raise issues and problems that are and will now continue to blight all our lives.

To top it all councillor Cornelius sucked up to the chair by continuing to praise him for deliberately devastating the live of an entire local community with the willing backing of the

entire committee who know nothing about any of the issues and problems plaguing the
West Hendon Community

The proceedings were both shameful and pathetic.

I was made to sit through the entire pantomime, with the committee's decision to pass item 11 no matter what was presented to then been decided before the meeting had even begun.

It was a shameful Misfeasance (miss use of lawful power).

How could a committee that knew practically nothing and understood even less make a decision that will not affect them but know that it will drastically effect many other peoples' lives for the worst.

Yours Very Despairingly

Miss Jasmin Parsons

62 Marsh Drive
West Hendon
London NW9 7QF